



GDPR Compliance

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Background



As of May 2018, the European Union's General Data Protection Regulations (GDPR) came into force in the UK and across Europe. The GDPR aims to simplify and harmonize data protection regulations across Europe.

It intends to create a single data protection law that applies to all the European Union and companies that process European Union citizens' data. The GDPR will replace the existing European Data Protection Directive (Directive 95/46/EC). Beginning on May 25, 2018, the existing Data Protection Directive, and the laws relating to it, no longer apply.

With GDPR in effect, organizations need to be able to demonstrate compliance on an on going basis by implementing highly robust processes, technologies and policies that adhere with the law requirements.

Privacy as a Lightico Priority



Privacy and confidentiality are at the heart of our business. We treat personal information seriously, respect our users' privacy as well as their personal information choices.

Lightico's service depends on treating personal information securely, in the strictest confidence and with sensitivity. Lightico is ISO 27001 certified and will add ISO 27017, 27018 and 22301 by March 2019 which will support our trusted partnerships and customers.

Lightico's Compliance Pillars:

- ISO 27001 Certified
- EU based data center
- Updated Privacy Policy in accordance to GDPR requirements
- Regularly audited by a third party legal and technical team

Is Lightico GDPR Compliant?



Yes, Lightico is Data Protection Ready!

Our product has been built and upgraded to honor the new rights of data subjects, new standards and official guidance. It follows the privacy-by-design principle.

Lightico's teams follow defined protocols and procedures in relation to data protection all under the supervision of our Data Protection Officer. We are aware and understand the individual rights that data subjects have in relation to the handling of personal information and the internal detection and reporting of exceptions. We follow strict hierarchies on who has access to personal information and for what purpose.

What Data does Lightico Store?

We collect basic user identification data as well as data on the users interactions with the business through our solution. All data is stored in an **encrypted** and configurable manner. Moreover, that information can be deleted on an interval basis upon request.

Does Lightico Work With 3rd parties? Are They Compliant?

Lightico maintains its data centers in AWS which is GDPR compliant and is working solely with vendors who declare compliance with the GDPR regulations.

Where Does Lightico Store Personal Information?

Lightico uses servers located in AWS London, England to store the Personal Information for customers based within the European Economic Area (EEA). Personal information is never transferred outside of the EEA unless in a method specifically permitted under the GDPR. Lightico meets all necessary information security, encryption and regulatory standards.

What Are My Responsibilities?

As a processor under GDPR regulation, Lightico meets all necessary requirements with regards to security and privacy. As our customer and controller of the data, you maintain the responsibility of your organization's use of our platform to comply with the necessary controller requirements of the GDPR regulation.